

Deployment made easy: delivering significant time savings thanks to a proven process and a proven solution from our Microsoft Teams solutions architects.

Robust & secure: solution hosted in the UK Microsoft cloud. Plus, every member of the Symity team working on the project has the right SC Clearance to work in police service environments. All phone calls are fully encrypted and are penetration tested quarterly by our sister company, Pentesec.

Reassuringly resilient: Rely on our geo-resilient UK infrastructure with our 99.999% Platform Uptime SLA*.

Total peace of mind: end-to-end management and support thanks to a Teams Phone direct-routing-as-a-service solution.

As an award-winning Microsoft Solutions Partner for Modern Work, we deliver precisely what police forces need - quickly, easily and securely.

Symity is your force for change.

Contact us for a chat today:
sales@symity.com
[Symity.com](https://www.symity.com)



Part of the Charterhouse Group

Empowering police forces with Symity Bluelight Teams Phone



Empowering you with Symity Teams Phone solutions

Moving as much telephony to the cloud as possible presents a unique set of challenges for Bluelight services.

How do you balance moving to multi-tenant cloud systems and enjoy all the benefits they offer, but still achieve the same bulletproof resilience you received from your on-premise system?

Complex environment

- 999 and 111 - critical services that will not be replaced or sit in the cloud, but do need to sit alongside and integrate into cloud systems
- Back-office services in offices
- Holding cells & Custody Suites
- Links into court services

Aging locations

Many of these locations are aging, presenting us with unique infrastructure and wiring challenges.

Security is paramount

Above all, the Teams Phone solution deployment must be achieved safely and securely.

A future-ready communications solution from Symity

Symity are the UK's largest pureplay Microsoft Teams consultancy and one of the world's most experienced and efficient enabler of complex Microsoft Teams solutions.

We are already working with Bluelight services to enable them to migrate to Teams Phone, offering a Teams Phone direct routing platform built specifically for police services that delivers a cost-effective solution more rapidly.

Why choose Symity?

Design. Develop. Deploy. Sustain.

Uniquely designed, expertly developed: adapting proven processes and tried & tested solutions to meet the challenges faced by police forces. Few organisations in the UK have the right expertise to point at a complex environment and successfully deploy Teams into it. Symity can.

Cost-effective: our flexible pricing model allows you to manage operational expenses effectively with a Pay-Per-User-Per-Month approach.